





A cluttered desk is a sign of a cluttered mind. Or a weak arm.



Lay definition of cluttering

"Cluttering is a speech problem in which a person's speech is either too fast, too jerky, or both. Most people who clutter seem to run their words or sentences together, and they often have many more fillers, hesitations, revisions, or other breaks in their speech than normal speakers do. Their speech sounds 'cluttered' as though they do not have a clear idea of what they want to say, and they are often not aware that they have a speech problem."

St. Louis, Reichel, Scaler-Scott, Van Borsel, Ward, Leahy, Sonsterud, Adams, van Zaalen, Ademola & Arulogon (2009)



Diagnostic definition of cluttering

"Cluttering is a fluency disorder wherein segments of conversation in the speaker's native language typically are perceived as too fast overall, too irregular, or both. The segments of rapid and/or irregular speech rate must further be accompanied by one or more of the following: (a) excessive "normal" disfluencies; (b) excessive collapsing or deletion of syllables; and/or (c) abnormal pauses, syllable stress, or speech rhythm." (St. Louis & Schulte, in press)



Lay definition of stuttering

"Stuttering is a speech problem in which a speaker typically repeats or prolongs (draws out) parts of words, or gets stuck or blocked on words. Sometimes stuttering consists of strategies that try to reduce or avoid repeating, prolonging, or blocking. Stuttering is often associated with psychological stress or unpleasant feelings. Finally, the person who stutters often experiences a loss of voluntary control in saying certain words (St. Louis et al.,



Peer-reviewed research on cluttering

- Clinical recommendations (Daly, 1986; Georgieva, 2000; St. Louis, Hinzman & Hull, 1985; St. Louis & Hinzman, 1986; St. Louis & Myers, 2005; St. Louis et al., 1996; 1997; 2003; 2004; 2007; Vinther, 2000).
- Reviews and summaries (Bakker, 1996; Daly, 1993; Myers, 1996; Theys, van Wieringen & De Nil, 2008; Van Borsel & Tetnowski, 2007; Yairi, 2007)
- A *Journal of Fluency Disorders* issue devoted to cluttering in 1996
- The <u>International Cluttering Association's</u> research/academic committee (2008-2009)



Cluttering summarized

- It is a fluency disorder and a rate disorder; Example provided by <u>Kissagizlis (2008)</u>
- Medical term is "tachyphemia"
 - "tachy" = "rapid"
 - "phemia" = "speech"
- Diagnosed since the 1700's; Weiss (1964)
- Excessive x 4
 - speech/language disfluencies,
 - speech rate,
 - arrhythmia/irregularity, and
 - co-articulation/syllabificationhttp://associations.missouristate.edu/ICA/



Disorders co-occurring with cluttering: Distinct "comorbid" disorders *vs.* overlapping diagnostic signs/symptoms?

Speech/lang. disorders:

- Articulation (2/3); even apraxia
- Stuttering (14 32% of stutterers show "cluttering" symptoms)
- Language disorders?

Syndromes:

- Down Syndrome (80%)
- Asperger's Syndrome (2 cases; Scaler Scott & Ward, 2008)

Behavioral disorders:

- Attention-Deficit
 Hyperactivity Disorder
- Learning disabilities



Signs of a (subtle) language disorder co-occurring with possible diagnosis of cluttering:

- Fewer self-corrections
- Fewer complete utterances
- More revisions or "mazes" (Loban, 1976) (semantics/syntax),
- Difficulty taking listeners' perspectives into account (pragmatics) (Teigland, 1996).



Perhaps people who clutter are less invested in therapy, due to lack of self-awareness, or for other reasons.

 People who clutter do not tend to be selfreferring Our obligation to show and tell them about potential therapy benefits



Assessment of cluttering and co-occurring disorders

- Case history/interview questions
- Criterion-referenced measures
 (many of them for cluttering assessment)
- Standardized measures (more for the concomitant disorders, inc. DDK)



Case history / interview Q's:

- St. Louis & Myers' (1995) suggestions
- Rate, fluency, clarity/intelligibility,
 language and thought, and self-awareness
- Differential diagnosis questions, e.g.:
 - Cluttering ("slow down" cues help fluency) vs.
 stuttering (not the case; fluency worsens).
 - Case of Bill: My attempts to diagnose
 Cluttering alone vs. "Cluttering-plus"
 Stuttering





Case of Bill:

A 22-year old who graduated from the University of Wisconsin-Eau Claire and currently works as a photographer. He was treated our UWEC clinic as a school-aged client for an articulation disorder. In his sophomore year at UWEC, Bill was diagnosed with Attention Deficit Disorder, and prescribed 40 mg of Ritalin daily. He no longer takes this medication, stating that because he is no longer in school, he feels he does not need it. Bill was referred twice to the UWEC clinic by friends who were speech-language pathology graduate students.



Case Hx/ interview areas:

- Onset and associated events; History of changes
- Reason for referral; Diagnosis by whom?
- Awareness of the fluency problem
- Past advice and/or treatment and effectiveness
- Family history of disorders (use the lay definitions of cluttering and stuttering)
- Birth and medical problems; Developmental landmarks (motor, language, social)
- School history; Social interaction and emotional adjustment; Behaviors (impulsivity, distractibility, limited attention span)



What's on your clipboard?

- Daly (2006) *Predictive Cluttering Inventory*. Free download from http://associations.missouristate.edu/ICA/ and supplemental-info about its use.
 - Allows you to document as you sample dialog, monolog, and phone calls of spontaneous, connected speech.
- Quick assessment tools for measuring disfluencies per 100 words; we use a grid based off of Conture (2001):
 - Between-word disfluencies: "Phrase repetitions,
 Revisions; Interjections; Other" [common in cluttering]
 - Within-word disfluencies: "Whole-word repetitions,
 Sound-syllable repetitions, Audible prolongations,
 Blocks" [less common in cluttering]



What else is on your clipboard that you hand to the older client? Self-appraisal, criterion-referenced measures:

- Self-Awareness of Speech Index (St. Louis & Atkins, 2005),
- St. Louis Inventory of Life Perspectives and Speech/Language Difficulty (St. Louis, 2005)
- Perceptions of Speech Communication (Daly & Burnett, 1999) (same as Woolf's 1967
 Perceptions of Stuttering Inventory with the word "stuttering" replaced with "speech/speech difficulty"



What's in your clinic room?

- Computer, with mic, headphones, speaker, and installed with:
 - Audacity (v 1.2)
 - DAF/FAF Assistant (v.1.1)
 - Cluttering Assessment Program (v. 2.02;
 Bakker, 2005)
- ◆ Low-tech options: recorder-playback device (LoquitorTM) (example of Bill); stopwatch, calculator



What will you do with recorded speech samples?

- Count disfluencies per 100 words and determine proportion of between-word types vs. withinword types per total disfluencies.
- Use as play-back to determine client's selfawareness and/or assessment of problems in speaking (trial therapy).
- Determine relative fluency response to a "speak slower and more carefully" instruction.



What structured tasks will you ask of your client?

- Ask for rote speech: "Count, days of the week."
- Imitate multisyllabic words and sentences, phonemically loaded (e.g., *Source for Apraxia*)
- Imitate a sentence with appropriate pausing.
- Read and answer questions about the reading (Who, What, When, Why/what if).
- Diadochokinesis: "Say /pΛpΛpΛ/ as many times as you can as fast as you can." (Use Audacity or stopwatch).
 - /pΛtΛ/ "patty" for young children
 - /pΛtΛkΛ/ "pattycake" for young children



What *other* structured tasks *might* you ask of client?

- Oral peripheral examination (e.g., St. Louis & Ruscello, 2000)
- Motoric tasks, for example:
 - Thumb & finger circle from Quick Neurological
 Screening Test (Mutti, Sterling, & Spalding, 1978)
 - handwriting
- Audiological evaluation (pure-tone; typanometry; screening for auditory processing, e.g., Richard & Ferre, 2006)
- Battery of tests assessing the suspected concomitant disorder(s) (e.g., standardized language measures)



Therapy guidelines for cluttering

- Approaches: "pure cluttering"
- Approaches: "cluttering-plus"
- Goals and objectives
- Techniques



Approaches: "pure cluttering"

- Increase awareness and self-monitoring skills:
 - Teach "pause to formulate" strategies
 - Replace mazing behavior with pauses using tapeplayback and catch-me games for kids
 - Pre- and post-measures of interjections, cut-off words, etc.
- Slow and regulate rate and improve intelligibility using Delayed Auditory Feedback (DAF) 80 ms+ with fade-out and generalization. See www.artefactsoft.com for *DAF/FAF Assistant* TM
- Improve narrative and linguistic skills
 - Teach story grammar
 - Narrative organization: Identify good and bad



Approaches "cluttering-plus"

- Concomitant disorder treatment plan for Impairment1 & 2 (Logan & LaSalle, 2003):
 - Concurrent (both/all impairments)
 - Cyclic (activity, time, or criterion)
 - Sequential (until Impairment1 or 2 is resolved)



Examples of goals and objectives

- Goal area: To improve fluency skills: C will reduce baseline average of 12 disfluencies (range: 8-16) per 100 words in spontaneous speech.
- C will identify 80% of disfluencies upon recorded playback.
- ◆ C will pause for 0.5 − 1 sec, at identified phrase and clause boundaries with 80% accuracy during reading, DAF-assisted.
- Etc.



Examples of goals and objectives

- Goal area: To improve intelligibility: C will improve baseline intelligibility to an unfamiliar listener in an unfamiliar context from an average of 70% (range: 60-80%) to 90-95%.
- C will articulate all syllables in multisyllabic words with appropriate syllabic stress with 80% accuracy in imitation, using visual feedback, at the word/phrase/sentence/monolog/dialog level.
- C will self-correct based on listener feedback that conveys non-comprehension on 4 out of 5 occasions. Etc.



Techniques

- Use motivating contexts and a contract!
- Use visual and kinesthethic feedback whenever possible
- Auditory feedback is worth trying, but not often effective, unless paired with other forms
- Increase speed and accuracy of word retrieval. Play Taboo (Jr.)TM; Catchphrase (Jr.)TM
- Change speed of playback; allow client to manipulate and lead the recording and playback device
- Consider pragmatics and generalize formal tasks ("giving a speech") to informal tasks ("talking 1:1"): Return to <u>Kissagizlis (2008)</u>



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